

Joint Commission Elements of Performance

Direction, Supervision and Orientation

All work activities of a Travel Clinician shall be under the direction and supervision of Client and not Marvel Medical Staffing. All Travel Clinicians are employees of Marvel Medical Staffing. Marvel Medical Staffing shall provide Travel Clinician with a formal Job Description and shall acknowledge, review and understanding of it upon request. A resume, skills checklist, reference and any Client requested testing and/or documentation will be sent to Client by Marvel Medical Staffing prior to Travel Clinician starting an assignment. Client shall conduct an orientation for the Travel Clinician to the facility and the work assignment on the first day of an assignment or on a predetermined date and time as notified by the Client. Orientation shall include a complete overview of the facility electronic medical records system (EMR) and any other necessary computer systems. Marvel Medical Staffing is not responsible for orientation for any Travel Clinician.

Floating

Should a Travel Clinician be asked to float to a different assignment, it shall be in accordance with the Client's own floating policies as well as the clinical experience of the Travel Clinician being asked to float. Client shall comply with Joint Commission standards on floating, including any provision for an appropriate orientation to a new unit. Client understands that the Travel Clinician has the right to contact Marvel Medical Staffing should the Travel Clinician be floated to an area the Travel Clinician does not feel competent to working in and Client and Marvel Medical Staffing will attempt to resolve any issues presented.

Incident, Occupational Safety and Error Reporting

Should a Travel Clinician be injured while on the job, the Travel Clinician should contact their recruiter at Marvel Medical Staffing and their immediate supervisor at the facility in which they are contracted. Any unexpected incident, error or sentinel event should be immediately reported to the Travel Clinician's recruiter at Marvel Medical Staffing and their immediate supervisor at the facility. Any occupational safety hazard or incident involving the Contractor should be reported to the Travel Clinician's recruiter at Marvel Medical Staffing and their immediate supervisor at the facility. Grievance Policy/Facility Complaints.

If we receive a complaint from a facility it will be documented in writing. After reviewing the complaint, we will investigate and discuss the circumstances with all related parties. Next, we will reach a conclusion of action dependent on the severity of the incident which could result in an arrangement to decide the misunderstanding between the Client, Marvel Medical Staffing, and/or the Travel Clinician. Results can include counseling and/or termination of employment with Marvel Medical Staffing.

Reassignment of Subcontracting

Client shall not reassign or loan Travel Clinician to a Business Associate without the permission of Marvel Medical Staffing being first obtained in writing.

Conflict of Interest

Directors, Executive Team, or any other management has no personal stake in this hospital, or the contract held within. Any business conducted via this contract is only for the benefit of the contract facility and Marvel Medical Staffing as an entity. Marvel Medical Staffing will comply with facility, state agency, commissioner of health, or any other entity as agreed upon, as set forth with Joint Commission standards, with audits or Travel Clinician records upon request.